

## TERMS AND CONDITIONS

Before you place your order, please take a moment to read our terms and conditions.

We are a small, family-run farm. We do not produce on a commercial scale and do not seek to compete with such businesses. Our prices reflect our work, 7-days a week, to maintain the farm and ensure the best quality.

We are self-sufficient. All work is carried out by us, and we do not rely on external means.

We let nature run its course, which means that bad weather and adverse conditions will sometimes affect supply. We provide as nature intends, so all our produce is seasonal and a reflection of the cycles of the earth.

### I. Post-delivery

- All orders must be placed before 3pm on Sunday for delivery the following Tuesday or Wednesday.
- Please ensure you're happy with your order before placing, as we cannot amend them once placed.

### II. Product availability

- We may not be able to guarantee the availability of certain products, as this will depend on the season and the overall yield.

### III. Delivery

- All boxes will be sent with a tracking number.
- Akiki organics is not responsible for any damages / faults made to products after boxes have been sent. We work with quality shipping and packaging services to ensure damage is minimal to none on all order, but should any produce be received faulty, or not up to standard we will do our best to fulfill and accommodate any issues where possible.
- Once orders have been shipped, please ensure you are present for the delivery to minimize the chances of packages being left in unsafe spaces (i.e. exposed to rain/ bad weather). We are not liable for any damage that occurs after boxes have left our farm.

We are a small farm; we do not operate on an industrial scale. We work with a dedication to give you the highest quality of produce in alignment with Demeter standards.

Thank you for choosing Akiki Organics